

A close-up photograph of a healthcare worker in blue scrubs holding the hand of an elderly patient. The worker is wearing a green beaded bracelet and a name tag. The patient's hand is resting on their lap. The background is softly blurred, showing a clinical setting.

Discovery Home Care 2024

A guide to Discovery Home Care services

You can get **home-based care**

Discovery Home Care is a service provider that offers home-based care to members of schemes administered by Discovery Health. With Discovery Home Care, you can receive care in the comfort and familiar surroundings of your home. Discovery Home Care is an accredited service provider that offers you high-quality service from professional nurses and care team who receive regular quality and medication management training.

Experience the benefits of Discovery Home Care

Improved experience and service: You do not have to travel to a facility to receive care. You can receive treatment in the comfort of your own home and have accredited nurses or care workers take care of you there.

Maintained and improved quality of care and outcomes: Highly skilled nurses deliver quality home care in a professional manner.

Prevention of hospital admissions and shortening length of stays: Certain treatment can be provided in a home environment, making it possible to receive care without being admitted to hospital. Discovery Home Care can also assist to reduce the standard number of days in hospital, making it possible for you to recover in the familiar surroundings of your home.

Areas where Discovery Home Care is available

Discovery Home Care services are available to you nationwide.

You need to apply for these services

You need to meet certain criteria before the services available through Discovery Home Care will be paid for, just like in the case of hospital admissions. This will ensure that appropriate medical care is paid for from your relevant medical scheme benefits, including the Hospital Benefit and Advanced Illness Benefit.

Discovery Home Care will provide quality nursing or care worker support in your home for the following:

SERVICE	WHAT IT INVOLVES	YOUR MEDICAL SCHEME COVERS IT
Palliative Care	End-of-life care provided by trained palliative nurses or care workers who assist in managing terminal illness and care	Funded from the Advanced Illness or Compassionate Care Benefit , if approved, in line with the Scheme rules
IV infusions	The administration of IV clinical therapy if your condition is stable and hospital admission is not required.	Paid from the Hospital Benefit if funding is approved (for example, in place of hospitalisation).
Advanced Wound Care	Wound care for venous ulcers, diabetic foot ulcers, pressure sores and other moderate to severe wounds if your condition is stable and hospital admission is not required.	This type of care could be paid from your Hospital Benefit if funding is approved (for example, in place of hospitalisation).
Postnatal care	The service offers home visits for healthy mothers and their babies. This service includes 3 day visits by a midwife within the 6-week period from the date of birth of the child.	Paid from the Hospital Benefit if funding is approved

How to apply for Discovery Home Care services

To access any of the Discovery Home Care services, please email us at homecare@discovery.co.za or call us on 0860 44 55 66. One of our qualified Discovery Home Care consultants will contact you to arrange the service.

Discovery Home Care services are available to the following Schemes administered by Discovery Health

- Anglo Medical Scheme
- Anglovaal Group Medical Scheme
- Bankmed Medical Scheme
- Discovery Health Medical Scheme
- Engen Medical Benefit Fund
- LA Health Medical Aid Scheme
- Netcare Medical Scheme
- Remedi Medical Aid Scheme
- Retail Medical Scheme
- Tsogo Sun Group Medical Scheme
- TFG Medical Aid Scheme

Note: These services are subject to Scheme rules.